Have you installed any recalled Infinity cables in the last six years?

You could be liable for damages or fines if you haven’t taken steps to remediate the faulty cable.

Contacts for further information

More information about the recalls of Infinity cables can be found on the ACCC’s website: www.accc.gov.au/checkyourcable

For more information about product safety and to keep up to date with the latest information and alerts:

- **Product Safety Australia** website www.productsafty.gov.au
- **Recalls Australia** website www.recalls.gov.au
- Follow @ACCCProdSafety
- Like the ACCC Product Safety page
- www.youtube.com/ACCCProductSafety

ACCC Infocentre: 1300 302 502

Supported by consumer affairs, electrical safety, and building regulators in ACT, NSW, QLD, SA, TAS, VIC, and WA.

**ATTENTION BUILDERS AND ELECTRICIANS**

Have you installed any recalled Infinity cables in the last six years?

You could be liable for damages or fines if you haven’t taken steps to remediate the faulty cable.

CONTACTS FOR FURTHER INFORMATION


For more information about product safety and to keep up to date with the latest information and alerts:

- **Product Safety Australia** website [www.productsafty.gov.au](http://www.productsafty.gov.au)
- Follow @ACCCProdSafety
- Like the **ACCC Product Safety** page
- [www.youtube.com/ACCCProductSafety](http://www.youtube.com/ACCCProductSafety)

ACCC Infocentre: 1300 302 502

Supported by consumer affairs, electrical safety, and building regulators in ACT, NSW, QLD, SA, TAS, VIC, and WA.
There is faulty electrical cabling in thousands of Australian homes and businesses. Time is running out before the cables become a fire or electrocution risk.

**You could save someone’s life, including the life of a fellow tradie.**

Infinity and Olsent-branded Infinity cables failed to meet mandatory electrical safety standards due to poor quality insulation. Testing found the insulation on the ‘TPS’ and ‘orange round’ cables will become brittle prematurely, which may present a safety hazard if the cables are disturbed and the insulation breaks. Cables exposed to prolonged high temperatures will degrade at a faster rate. Once the insulation is brittle, physical contact with the cables could dislodge or crack the insulation and lead to electric shock or possibly fires.

If you installed Infinity cables and have not yet remediated them or alerted someone to ensure the cables are remediated under the supplier’s recall, you could:

> be issued Rectification Orders by the electrical safety or building regulator in your state or territory, or be sanctioned in other ways
> be prosecuted, fined, or possibly lose your licence if you ignore those sanctions
> be held financially liable for property damage, injuries, or loss of life because you failed to alert the home owner or the appropriate regulator
> be responsible for the loss of a life.

**You can take appropriate steps by:**

> reporting to the business you purchased the cables from where they have been installed
> contacting home owners to let them know they can have the cables remediated under the supplier’s recall
> taking steps to remediate cables under the supplier’s recall at the supplier’s expense
> checking homes and businesses where you might have installed Infinity cables between these dates:
  - **NSW** - 2010-2013
  - **ACT** - 2011-2013
  - **Victoria, Queensland, South Australia and Western Australia** - 2012-2013
  - **Tasmania** – 2013

The more you do to ensure Infinity cables you installed are remediated now, the less likely you are to be held accountable for damages or suffer costly fines later.

You should keep records of the details of each installation you remediate (or report to your supplier) as you may need them if you are prosecuted by a regulator or if you are sued by a home or business owner for damages due to your inaction.

You may also save someone’s life, family, or home.

If you have any questions about your responsibilities as an electrician or builder, you should speak with the appropriate regulator in your state or territory.
There is faulty electrical cabling in thousands of Australian homes and businesses. Time is running out before the cables become a fire or electrocution risk.

You could save someone’s life, including the life of a fellow tradie.

Infinity and Olsent-branded Infinity cables failed to meet mandatory electrical safety standards due to poor quality insulation. Testing found the insulation on the ‘TPS’ and ‘orange round’ cables will become brittle prematurely, which may present a safety hazard if the cables are disturbed and the insulation breaks. Cables exposed to prolonged high temperatures will degrade at a faster rate. Once the insulation is brittle, physical contact with the cables could dislodge or crack the insulation and lead to electric shock or possibly fires.

If you installed Infinity cables and have not yet remediated them or alerted someone to ensure the cables are remediated under the supplier’s recall, you could:

> be issued Rectification Orders by the electrical safety or building regulator in your state or territory, or be sanctioned in other ways
> be prosecuted, fined, or possibly lose your licence if you ignore those sanctions
> be held financially liable for property damage, injuries, or loss of life because you failed to alert the home owner or the appropriate regulator
> be responsible for the loss of a life.

You can take appropriate steps by:

> reporting to the business you purchased the cables from where they have been installed
> contacting home owners to let them know they can have the cables remediated under the supplier’s recall
> taking steps to remediate cables under the supplier’s recall at the supplier’s expense
> checking homes and businesses where you might have installed Infinity cables between these dates:
  - NSW - 2010-2013
  - ACT - 2011-2013
  - Victoria, Queensland, South Australia and Western Australia - 2012-2013
  - Tasmania – 2013

The more you do to ensure Infinity cables you installed are remediated now, the less likely you are to be held accountable for damages or suffer costly fines later.

You should keep records of the details of each installation you remediate (or report to your supplier) as you may need them if you are prosecuted by a regulator or if you are sued by a home or business owner for damages due to your inaction.

You may also save someone’s life, family, or home.

If you have any questions about your responsibilities as an electrician or builder, you should speak with the appropriate regulator in your state or territory.
Have you installed any recalled Infinity cables in the last six years?

You could be liable for damages or fines if you haven’t taken steps to remediate the faulty cable.

Contacts for further information

More information about the recalls of Infinity cables can be found on the ACCC’s website: www.accc.gov.au/checkyourcable

For more information about product safety and to keep up to date with the latest information and alerts:

- Product Safety Australia website www.productsafety.gov.au
- Recalls Australia website www.recalls.gov.au
- Follow @ACCCProdSafety
- Like the ACCC Product Safety page
- www.youtube.com/ACCCProductSafety

ACCC Infocentre: 1300 302 502

Supported by consumer affairs, electrical safety, and building regulators in ACT, NSW, QLD, SA, TAS, VIC, and WA.

ATTENTION BUILDERS AND ELECTRICIANS